

TAB Number: TB-00387-00-180531**Introducing Host ID on Illustra Cameras**Date Issued: 29th May 2018

| Product | Model | Software |
|---------------------------------|--|---------------------|
| Illustra Flex2 Series 3MP & 8MP | IFS03D1ICWTT / IFS03D1OCWIT IFS03XNANWTT / IFS03B1BNWIT IFS03CFOCWST / IFS08D2ICWTT IFS08D2OCWIT / IFS08XNANWTT | SS004.01.05.00.0770 |
| Illustra Pro 2MP 3MP Compact | IPS02CFOCWST / IPS03CFOCWST | SS005.01.05.01.0771 |

Issue

In our scope to further enhance our firmware security we have introduced a Host ID setting. This provides further encryption and security to the operating systems service and root user password.

Solution

During the initial camera setup through the web GUI the installer/admin user must enter a unique 6 character code consisting of letters and/or numbers of their choice, called a Host ID. This Host ID is then used to generate new passwords for the service and root users. The Host ID is not stored on the camera and must be presented to JCI technical support if remote access to the operating system is required.

The camera GUI prompts the admin user to create a Host ID after the following:

- The admin user logs in to the camera GUI for the first time or out of the box if the camera is running firmware 01.05.00.0770 and above.
- The admin user logs in to the camera GUI after upgrading from an earlier released firmware to firmware 01.05.00.0770 and above.
- Following a factory default on a camera running firmware 01.05.00.0770 and above. (A factory default enables you to recover the Host ID if this is not known).

This Host ID must consist of 6 characters (letters and/or numbers: A-Z, a-z, 1-9) and be unique to the end user/camera.

Procedure**Accessing the Camera Web User Interface**

1. Select a supported browser and navigate to the camera IP address.
2. When you select the camera, the sign in page is displayed.
3. Select your preferred language from the drop-down menu. The default language is English.
4. Enter the default username and password when prompted - Username: admin, Password: admin.

5. Click **Log in**. The camera Web User Interface is displayed. The first time that you access the camera, or after a factory reset, you are prompted to **Define a Host ID** and **Select a Security Type**.
 - **Define a Host ID:** The admin user must enter a 6 character code for the Host ID that includes letters and/or numbers. This unique password is used to access the operating system files. The Host ID is not stored on the camera for security reasons and must be presented to Illustra Technical Support when remote access to the operating system is required.
 - **Select a Security Type:** Standard Security or Enhanced Security. If you chose to remain in Standard Security mode, it is best practice to select the Change Password check box to immediately change the default password to one unique to your surveillance system.
6. Optional - If you select the Enhanced Security option, you are required to immediately create a new username and password.

Additional Information

For security reasons the Host ID is not stored on the camera.

Continuous Improvement Statement

As with all processes defined by the Tyco Security Products Technical Services Group, this document is intended to be a work in progress. Further refinements and suggestions are welcome and should be sent in writing to the e-mail address listed below.

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