



## **APPLICATION NOTE**

### Video Edge configuration steps with illustra cameras running enhanced security mode

#### **System requirements:**

VE FW: 4.9.1

iAPI3 Handler: Illustra\_iAPI3-4.9.1.18012

Flex Gen 2 fw: SS004.01.00.01.0432

Pro 12MP FE fw: SS002.01.00.00.0620

Go to the illustra camera GUI and select enhanced security option. Follow the GUI directions for username and password creation and ensure that HTTP authentication is set to Digest. Note that when powering the camera for the first time, the user needs to login with admin/admin then the first window will ask what security mode is desired.

#### **Video Edge Procedure:**

Under Video Edge Admin GUI menu: Devices

1. Select Security
2. Add a security group and enter the same username and password used on the cameras. Note that you can assign the same complex password to all your cameras.
3. Select Digest HTTP authentication under "Advanced"
4. Save

Now navigate to Discovery

1. Open Scan in Device tab
2. Select the security group you just created Under "scan with security group" dropdown
3. Select LAN Interface applicable to camera
4. Optional: Specify IP address range
5. Click on Search

Camera shall appear in Discovery table  
Select + to add cameras

# Contact Information

---

If you have any questions regarding these release notes, please contact Tyco Security Products Technical Services at:

**Toll Free:** 800-507-6268, Option 2      **International:** 561-912-6259, Option 2      **Alternative Number:** 800-392-2873  
**Fax:** 450-444-2029      **Hours:** 08:00 – 20:00 EST  
**Email:** [adtechservices@tycoint.com](mailto:adtechservices@tycoint.com)      **Website:** [www.illustracameras.com](http://www.illustracameras.com)

---

In Europe, Middle East and Africa, contact Technical Support at:

**Toll Free:** +800 CALLTYCO or +800-2255 8926      **Direct:** +31 475 352 722  
**Hours:** 08:00 – 18:00 CET      **Email:** [tsp.emea.video.support@tycoint.com](mailto:tsp.emea.video.support@tycoint.com)  
**Website:** [www.tycosecurityproductsemea.com](http://www.tycosecurityproductsemea.com)      **Website:** [www.calltyco.com](http://www.calltyco.com)

Local Direct dial numbers:

<b>UK</b>	08701 238 787	<b>Bahrain</b>	800 04127
<b>France</b>	0800 90 79 72	<b>Greece</b>	00800 31 229 453
<b>Spain</b>	900 99 39 61	<b>Russia</b>	810 800 20 521 031
<b>Germany</b>	0800 1806 757	<b>Turkey</b>	00800 31 923 007
<b>Italy</b>	0800 874 091	<b>United Arab Emirates</b>	800 0310 7123
<b>Belgium</b>	0800 76 452	<b>Israel</b>	03 345 6868
<b>Ireland</b>	021 480 1122		

In Latin America and Caribbean, contact Technical Support at:

<b>Southern Latin America</b> Contact: Cesar Cristal Phone: +54-11-4711-8711 Cell: +54911-6452-7573 Email: <a href="mailto:ccristal@tycoint.com">ccristal@tycoint.com</a>	<b>Brazil (South)</b> Contact: Dani Hissnauer Miguel Phone: +55 (11) 2172 9224 Cell: +55 (11) 97663-2653 Email: <a href="mailto:danimiguel@tycoint.com">danimiguel@tycoint.com</a>	<b>Brazil (North)</b> Contact: Wagner Soares Phone: +55 (21) 2108-6016 x.250 Cell: +55 (21) 99153-3519 Email: <a href="mailto:wsoares@tycoint.com">wsoares@tycoint.com</a>
<b>Northern Latin America &amp; Caribbean</b> Contact: Hildebrando Duran Phone: +57-1638-6278 Cell: +57-317668-9590 Email: <a href="mailto:hiduran@tycoint.com">hiduran@tycoint.com</a>	<b>Mexico</b> Contact: Marco Antonio Salguero Phone: +52-55-5488-8092 Cell: +52-55-1473-4946 Email: <a href="mailto:msalguero@tycoint.com">msalguero@tycoint.com</a>	

In Asia Pacific, contact Technical Support at:

**Toll Free:** +800 CALLTYCO or +800-2255 8926      **Direct:** +86 21 60 23 0650  
**China Only Hotline:** 400 671 1528      **India Only Hotline:** 1 800 1082 008  
**Hours:** 08:00 – 17:00 CST      **Email:** [apac.support@tycoint.com](mailto:apac.support@tycoint.com)

---

Information furnished by Tyco Security Products is believed to be accurate and reliable. However, no responsibility is assumed by Tyco Security Products for its use, nor any infringements of other rights of third parties which may result from its use. No license is granted by implications or otherwise under any patent rights of Tyco Security Products.

---